

Terms and Conditions of Booking

Booking: Initial enquires may be made by writing, telephone, facsimile or e-mail. The booking must be made by completing an official A.D.A Booking Form including the Medical Questionnaire.

Confirmation: A.D.A will acknowledge in writing receipt of the Booking Form and Medical Questionnaire. On receipt of the deposit we will issue a confirmation which shall be treated as an acceptance to the A.D.A. The confirmation letter / e mail will state the final balance that must be paid .

Deposits: Payment of a 20% deposit enables the A.D.A and/or booking agent to hold a reservation for you. Full payment must be received 60 days prior to the start of the course. Deposits are non- refundable.

Final Payment: Final payment is due 60 days prior to the start of the course. No enrolments will be issued or confirmed until final payment is received by our office and/or the booking agent. If the A.D.A does not receive **the deposit** or the **balance** of the payment for the A.D.A program on or before the given dates this will be deemed as a cancellation of participation by you.

Medical: If you are unable to continue with the course through **omission** of any known medical condition that is later confirmed through the Dive Medical AS 4005.1, A.D.A cannot refund the loss incurred or refund the cost of the program. Therefore, we advise you have a medical check for diving before final payment is made.

Cancellations: The amount of refund in the event of a cancellation depends on when the A.D.A receives notification of the cancellation.

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| 60 days prior to the course start date | full refund less the deposit |
| 30 days prior to the course start date | 50% refund less the deposit |
| 14 days prior to the course start date | 25% refund less the deposit |
| 7 days prior to the course start date | no refund |

Cancellations by the A.D.A: We reserve the right to make minor changes to the A.D.A Program but if the A.D.A cancels or makes significant changes to the for any reasons after we have confirmed a place the A.D.A will offer the you the choice of the altered A.D.A Program or a full refund of money.

A.D.A reserves the right to cancel **the** program after it has started due to serious and unforeseeable circumstances. In such a case the amount of any refund will be considered depending on the circumstances of the cancellation.

The A.D.As liability in the event of cancellation at any time for any reason will not extend to the consequential losses, costs, expenses as a result of a cancellation.

Insurance: We suggest you talk to your booking agent or travel agent regarding insurance. You will be required to have a policy that covers diving to 30 meters. For a more dive- specific insurance policy go to www.daneurope.org. **A.D.A will require proof of appropriate insurance.** DO NOT TAKE THE RISK OF TRAVELLING WITHOUT INSURANCE.

Prices Do Include: Accommodation, linen, transfers, dive equipment and materials.

Prices Do Not Include: Any costs incurred en route to and from the destination, meals, alcoholic beverages, telephone calls, items of a personal nature, insurance.

